



HOW TO UNINSTALL & REINSTALL THE FSM APP - GO LIVE TRAINING MANUAL

Contacts List - Trafman Solutions

Lucy Milkeraitis - Business Unit Manager:
Oversees Trafman: 0499 940 560

Traffic Management
Phone: 1300 872 362
Email: info@trafman.com.au

Traffic Planner WI & WC – Sheldon Smith:
Mobile: 0487 808 004

NDD, Saw & Core & Spotters
Mobile: 0456 987 343

NDD & Drain Cleaning
Phone: 1300 872 362
Email: ndd@trafman.com.au

Spotters
Phone: 1300 872 362
Email: spotters@trafman.com.au



Welcome to FSM Mobile App Manual

Welcome to the learning manual for the new Trafman Solutions business systems and processes. The aim of the systems and processes update is to provide robust digital platforms for our growing business that can increase efficiency both on site and in the office, which translates to a better service offering for our stakeholders.

The benefits of the new systems include:

- Giving us a simpler way of working that provides better ability for effectively working alongside each other
- Ensuring an increase in ease of use for users
- Providing a streamlined approach makes it easier to do business with our stakeholders.
- Using a fully integrated BU-wide solution that benefits us all, and our stakeholders.
- More accurate timesheet submissions, pay and data.

Please use this manual as your handy reference guide should you need to go over what you have learnt in the face-to-face training sessions.

It's great to have you part of this exciting transformation of the Trafman Solutions business. Thank you for your commitment to the new ways of working.

Regards

Lucy Milkeraitis

Want more training information?

We have developed an online learning tool called Trafman Central. It's a place where you can learn more about our new central systems for the business.

Trafman Central is a place that provides employees with helpful information about the new systems, particularly those who are starting their learning journey. It's also a good place to return to, if you need a refresher on how to use the systems.

Use the following link to access **Trafman Central**:

<https://centralhub.trafman.com.au/>



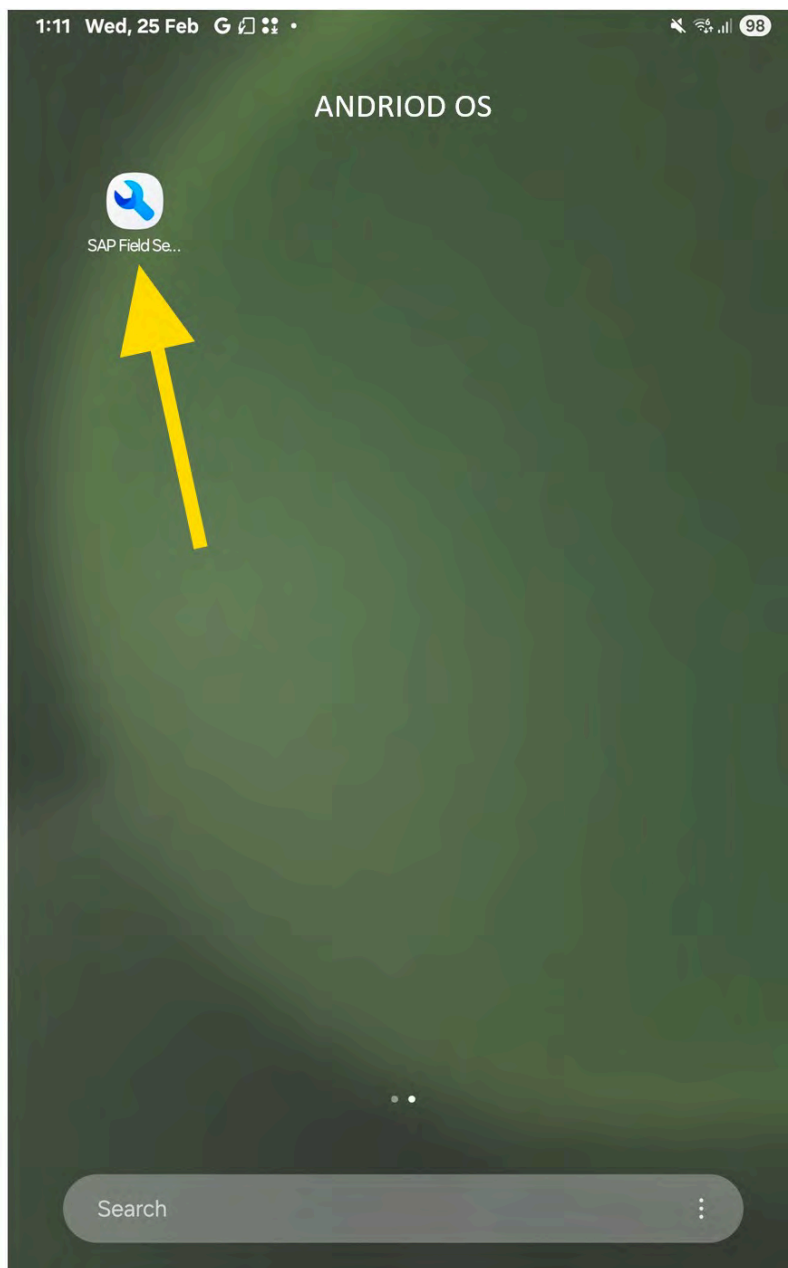
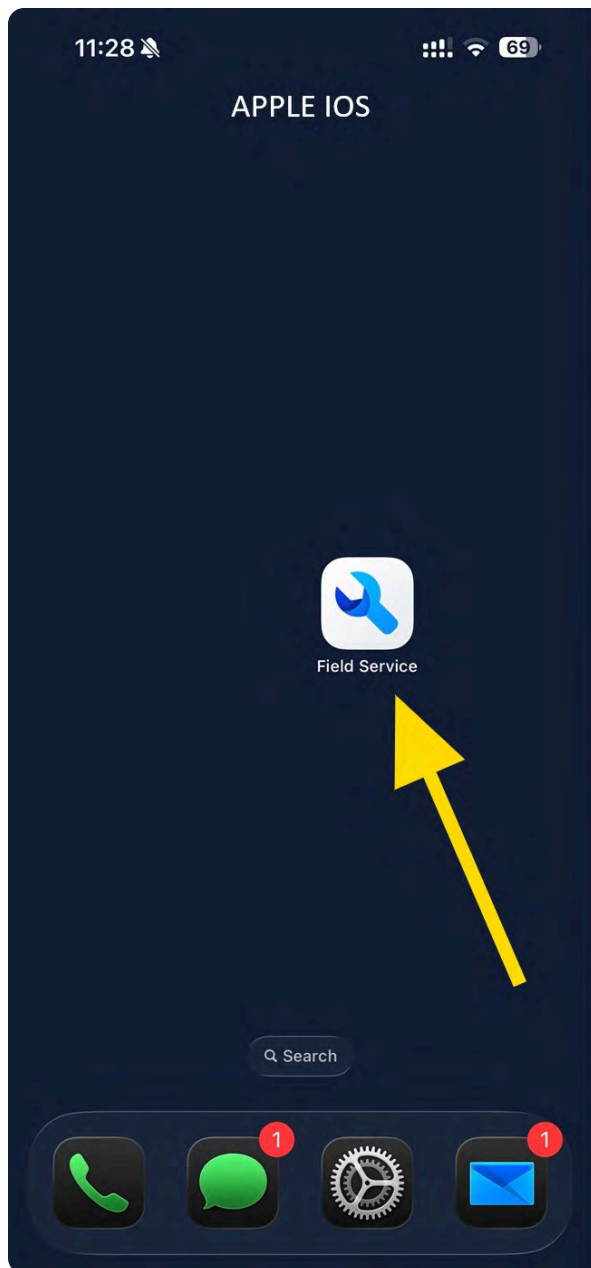
Lucy Milkeraitis
Trafman Solutions Business Unit Manager

HOW TO UNINSTALL & REINSTALL THE FSM APP - GO LIVE

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How to uninstall & reinstall the FSM App - Go Live

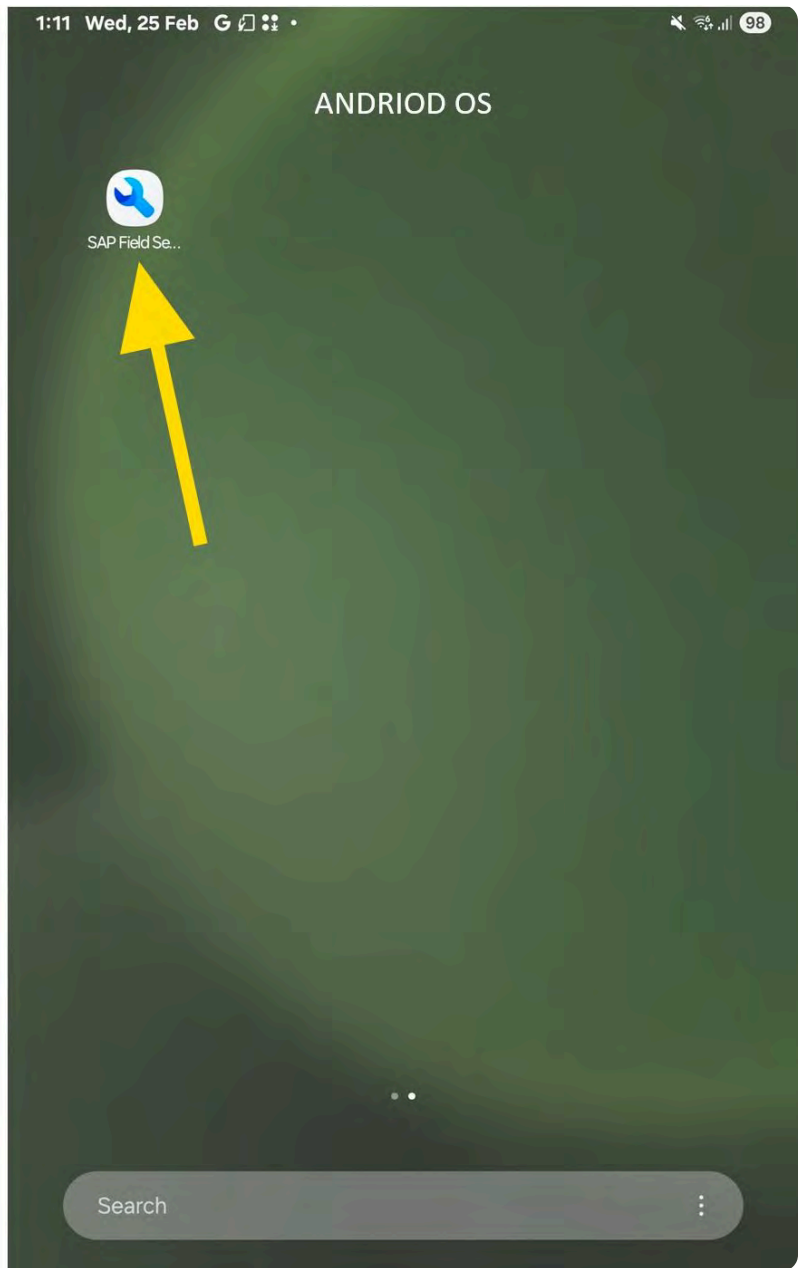
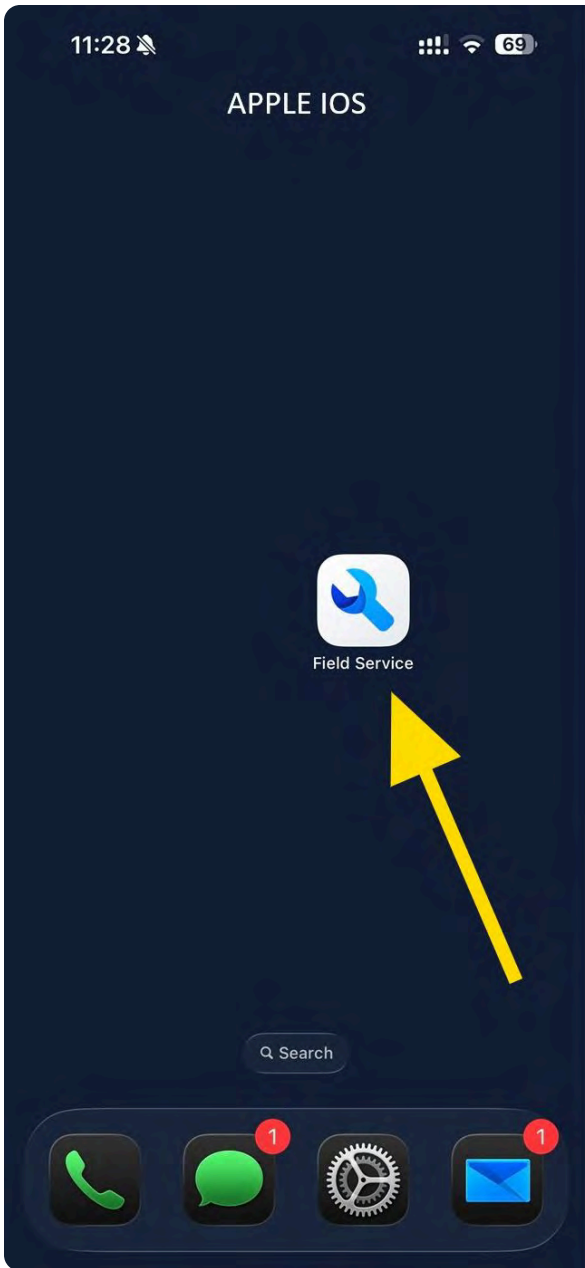
Created on Feb 25, 2026 by Jarred Bester



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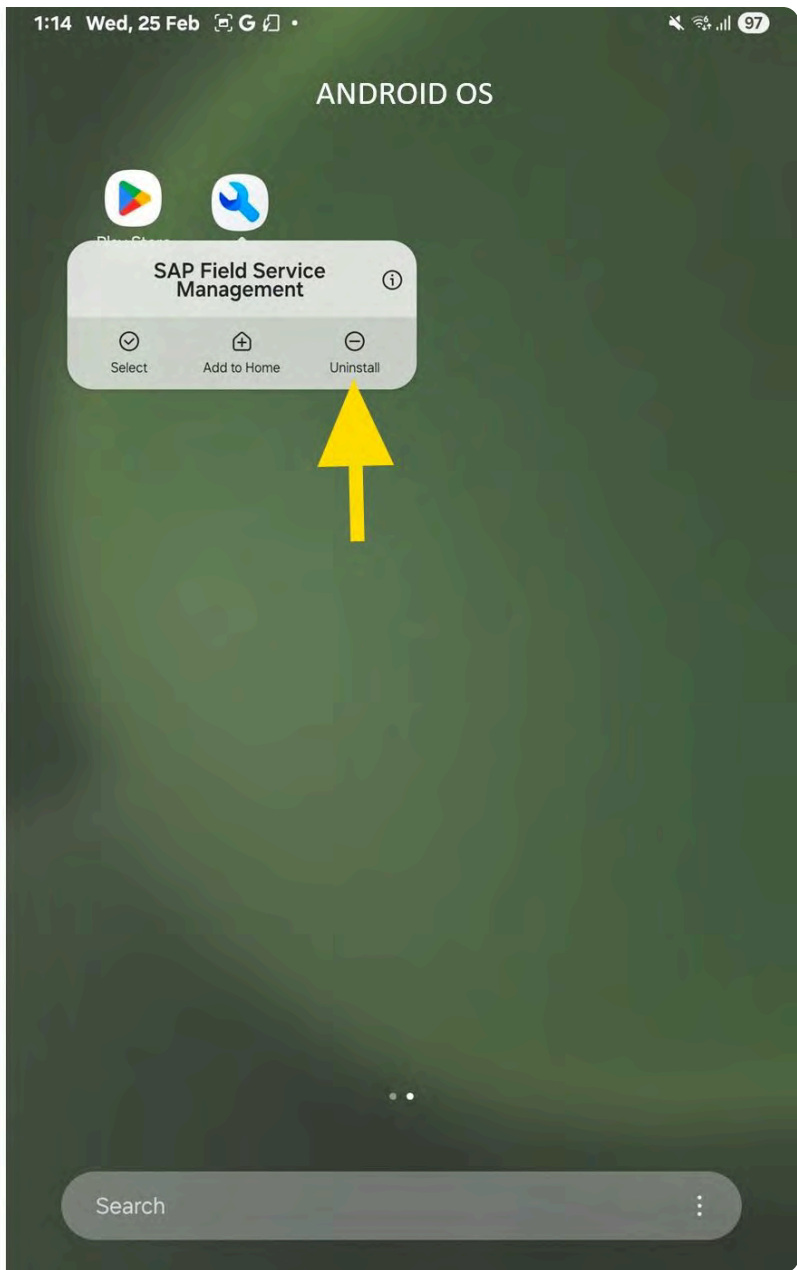
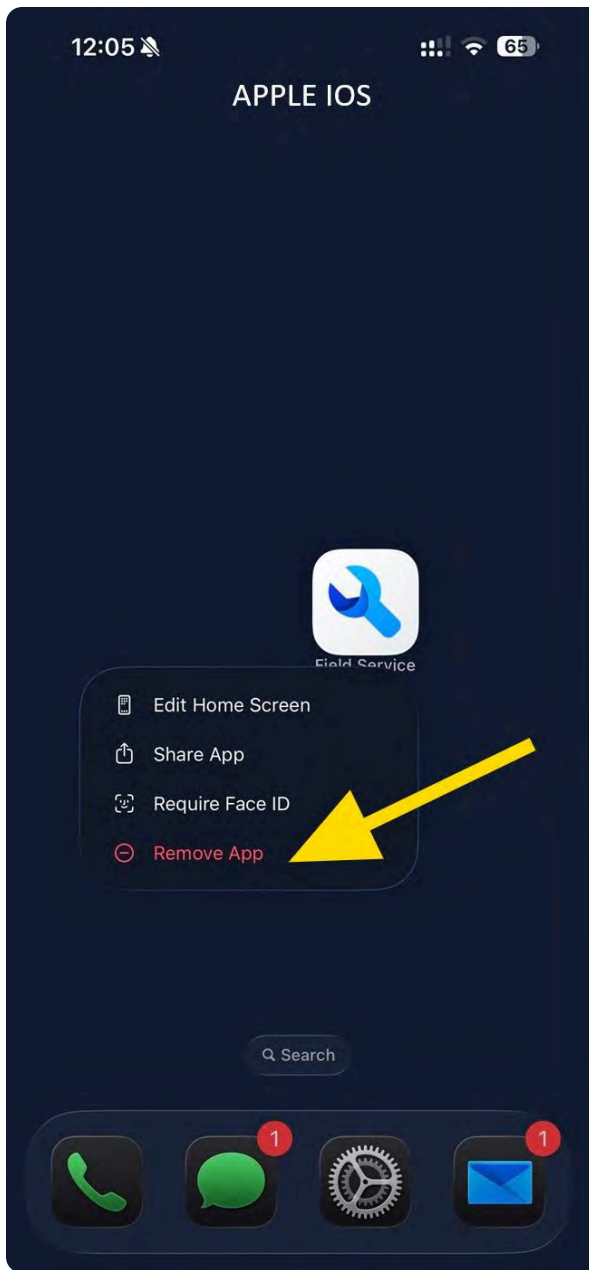
1 First step is to delete the current app, Press and hold to get the menu

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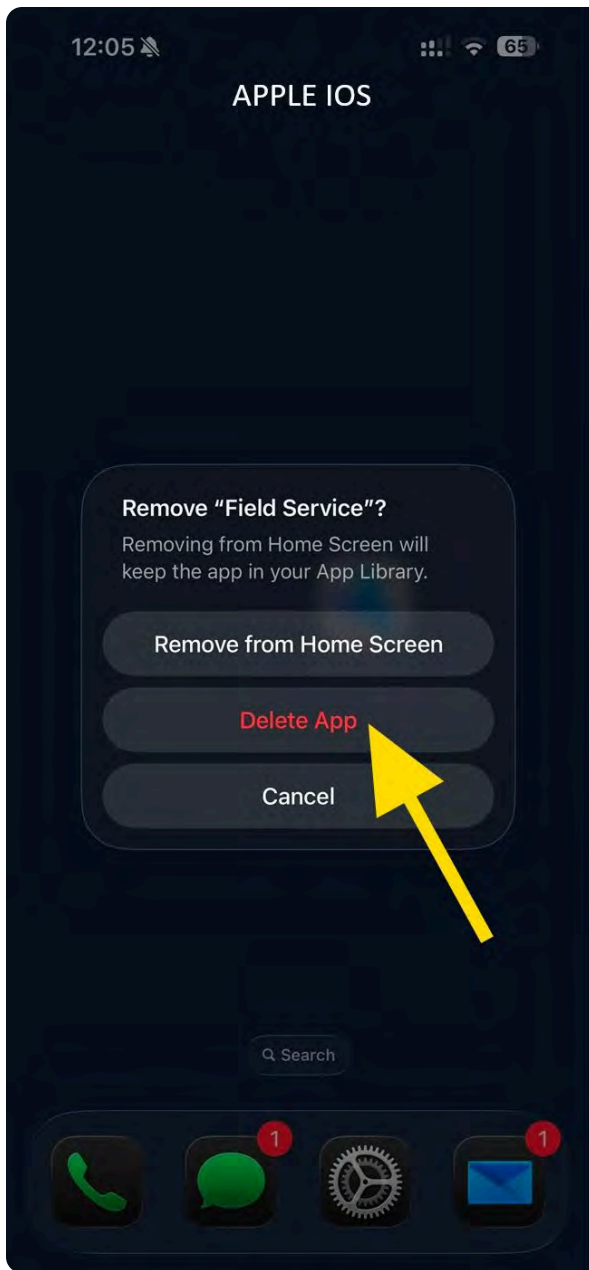
2 Click "Remove App" / "Uninstall"

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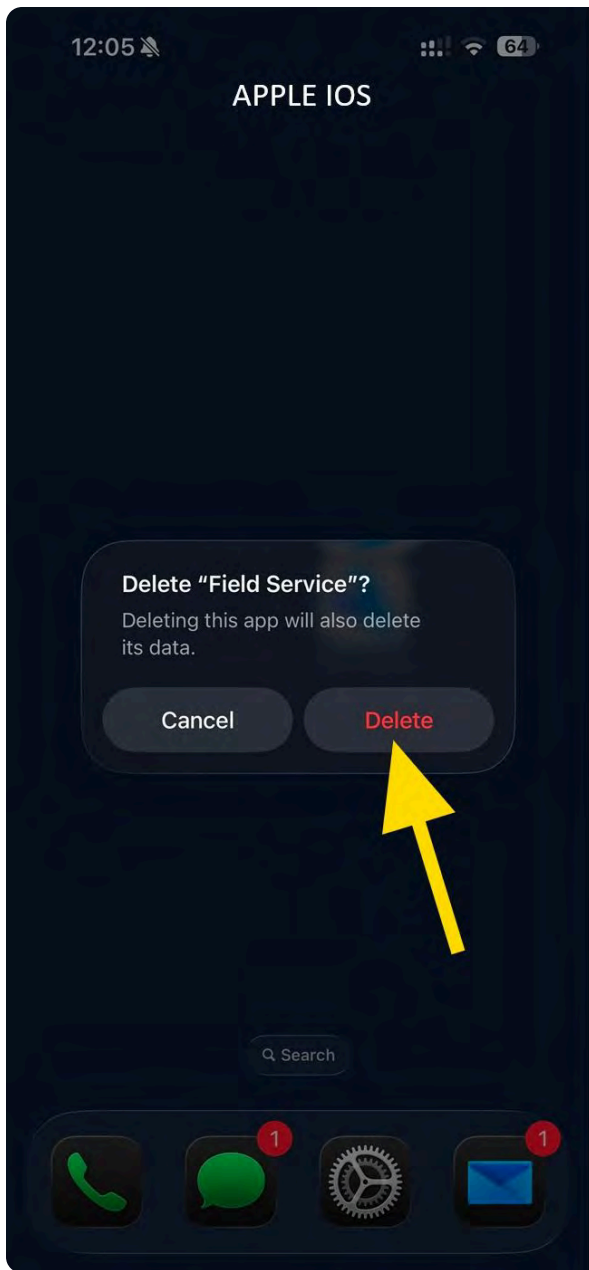
3 Click "Delete App" / "OK"

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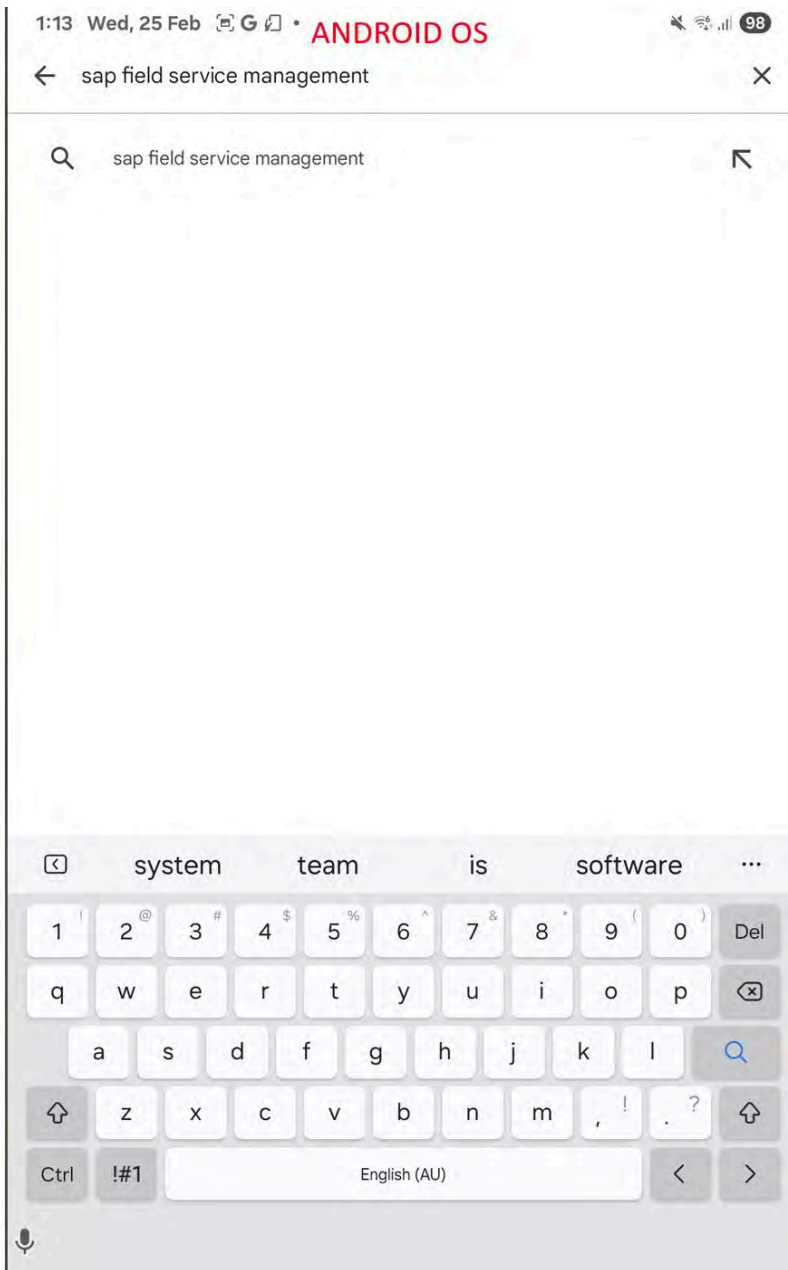
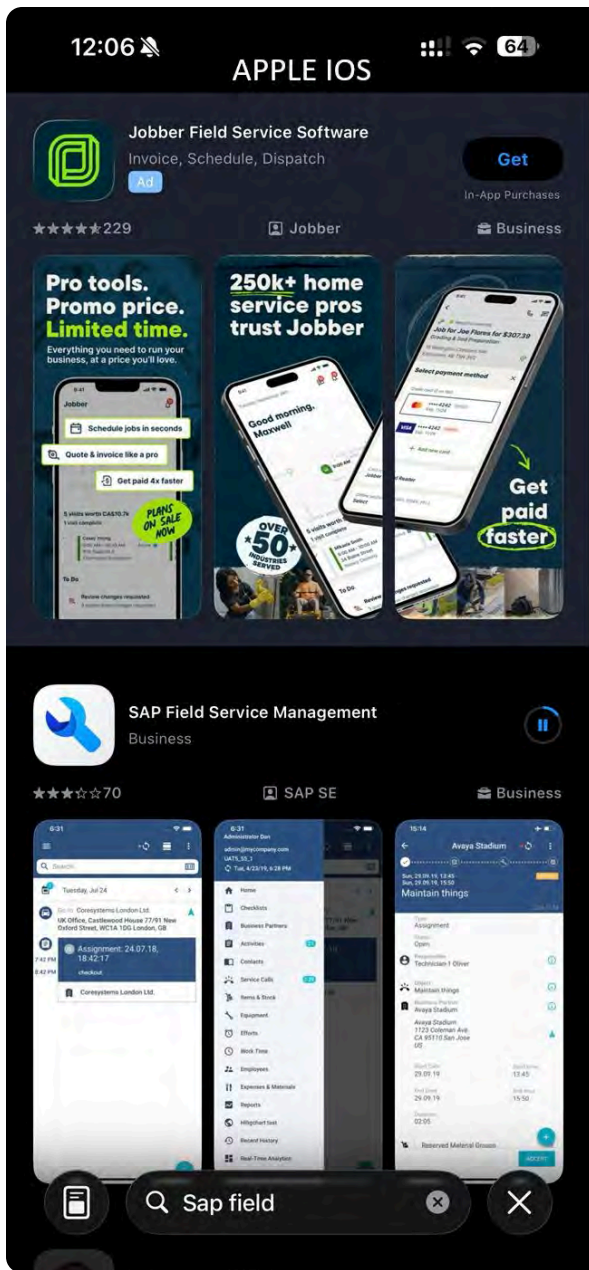
4 Click "Delete"

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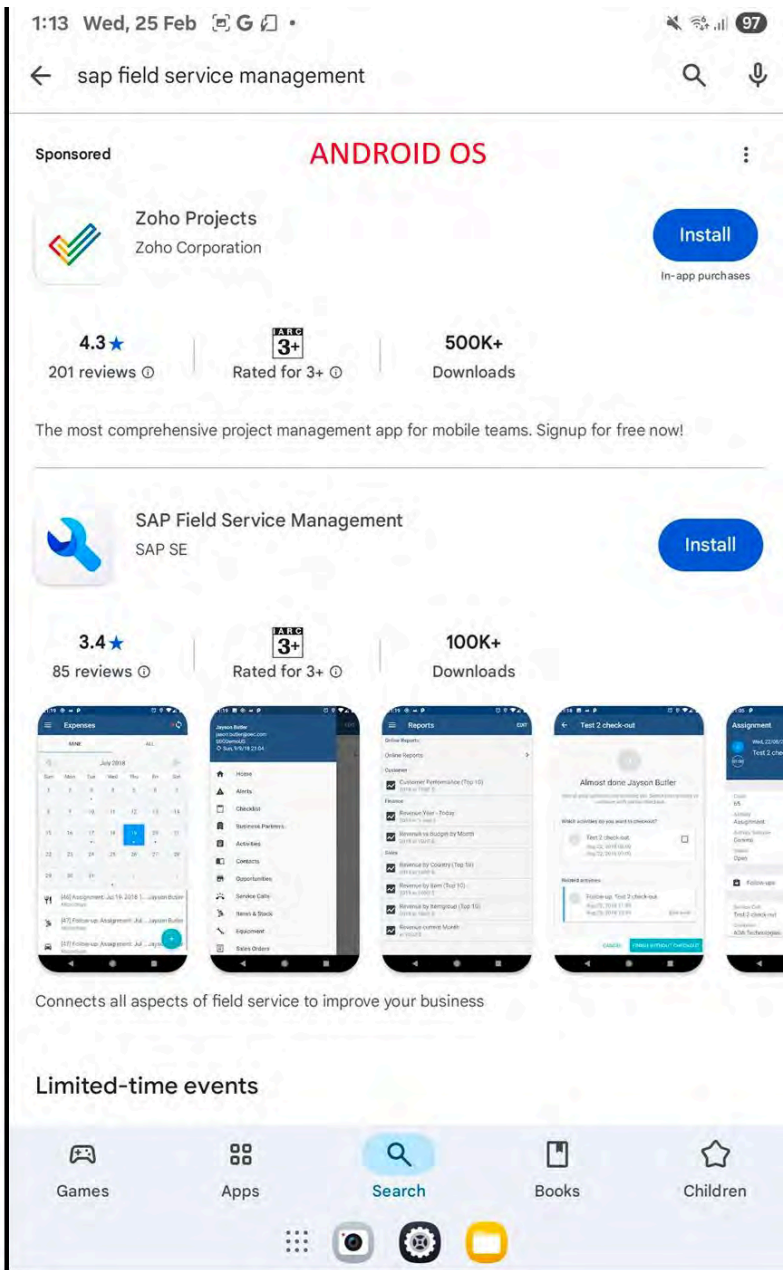
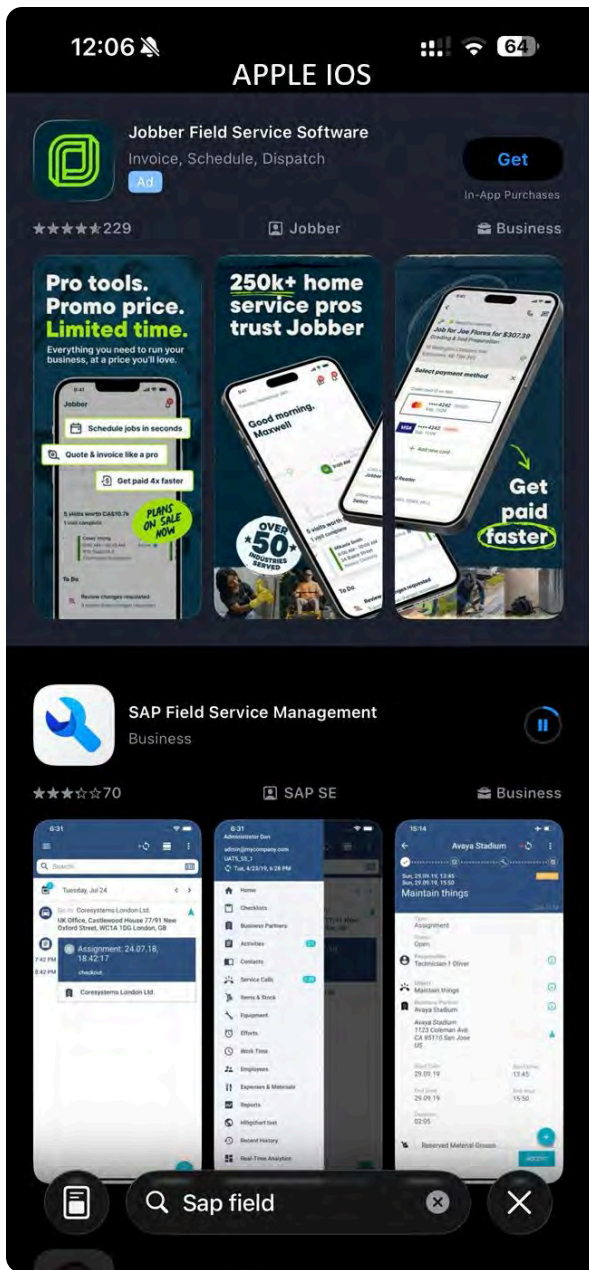
5 Once deleted, open App Store or Google Play Store, search "SAP Field Service Management" and download again.

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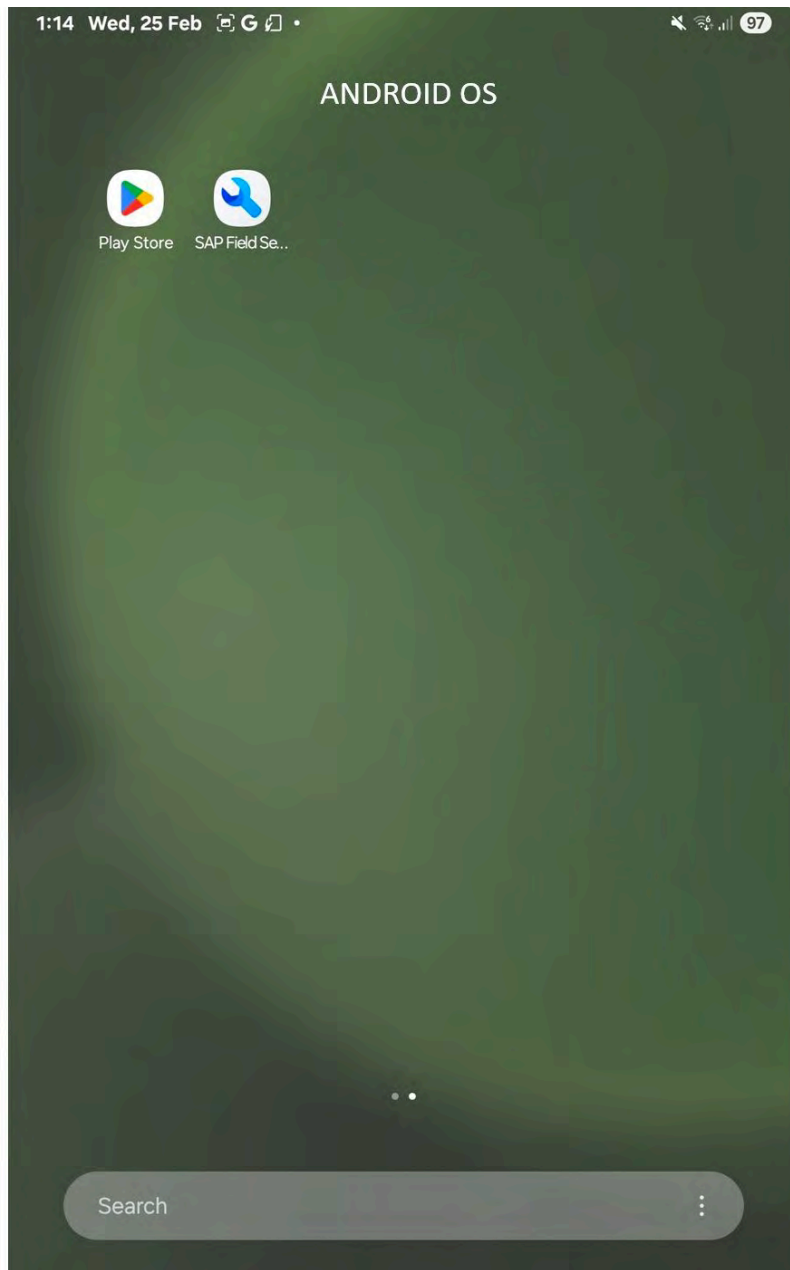
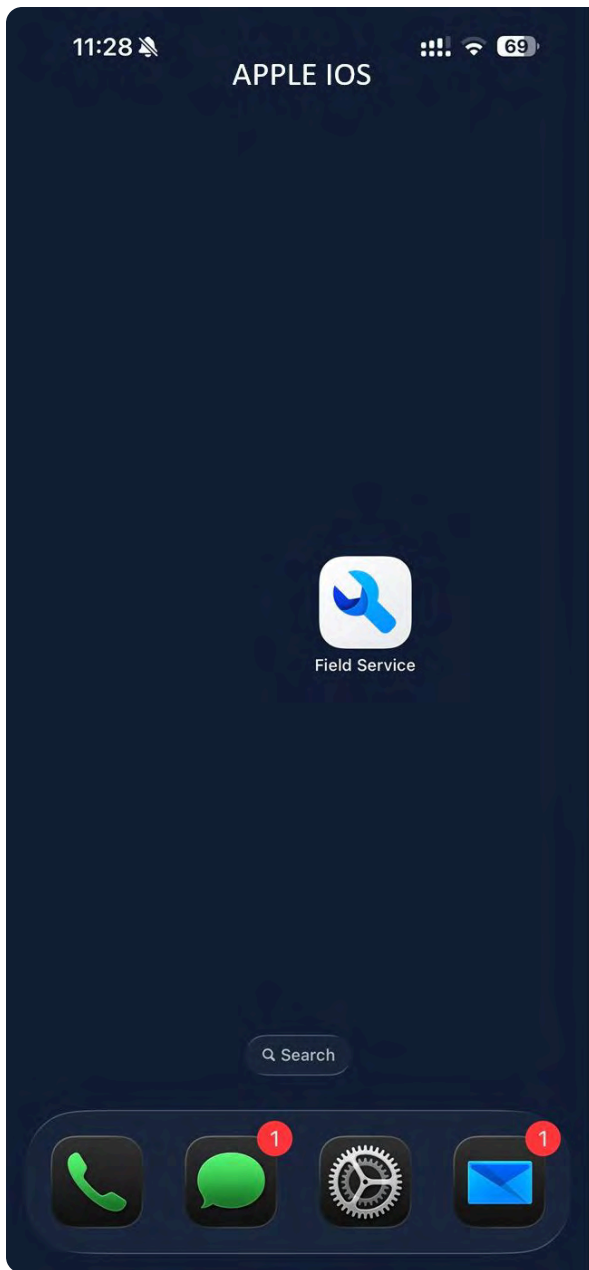
6 Click "Install"

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7 Once installed, open "SAP Field Service"

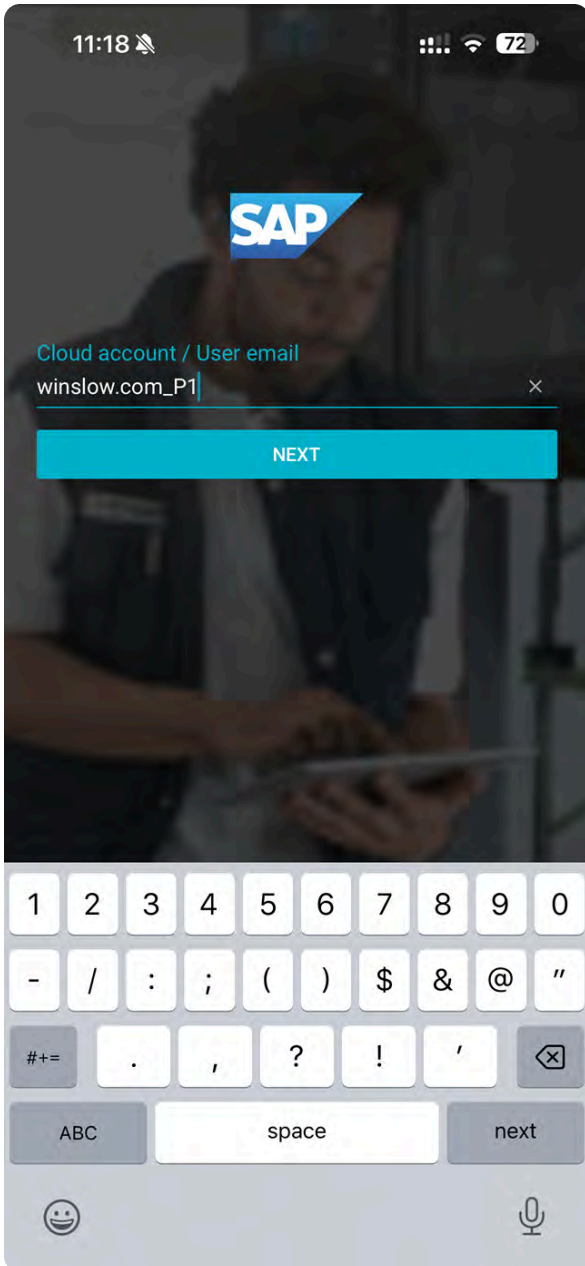
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8 Enter the Cloud account / User email, Type "winslow.com_P1"

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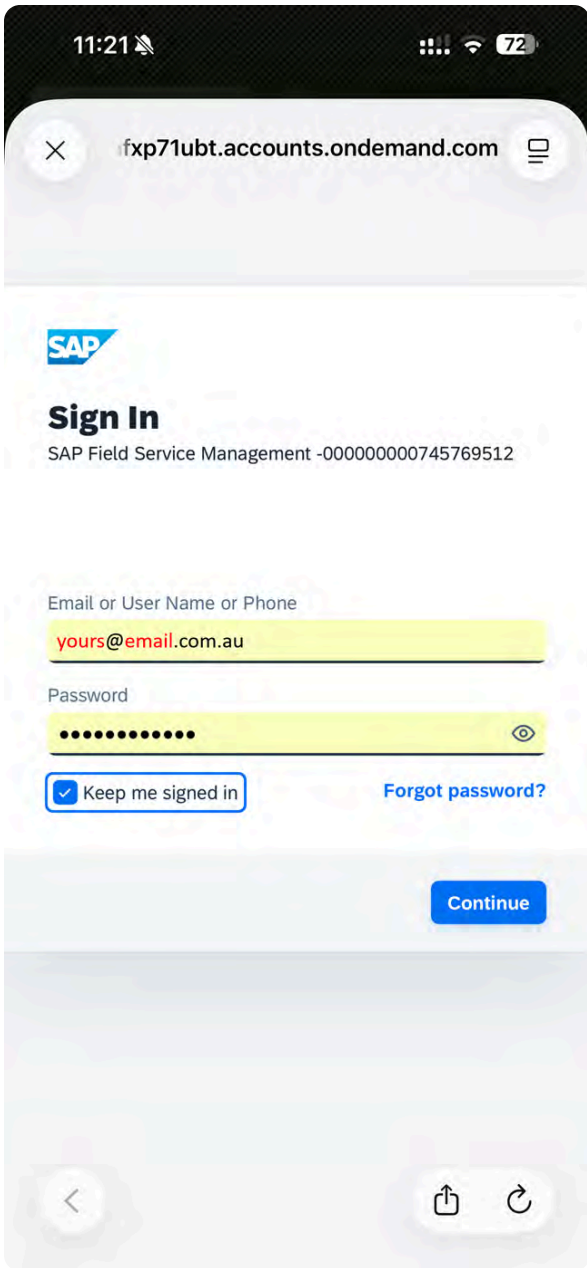
P1 = The live production environment



9

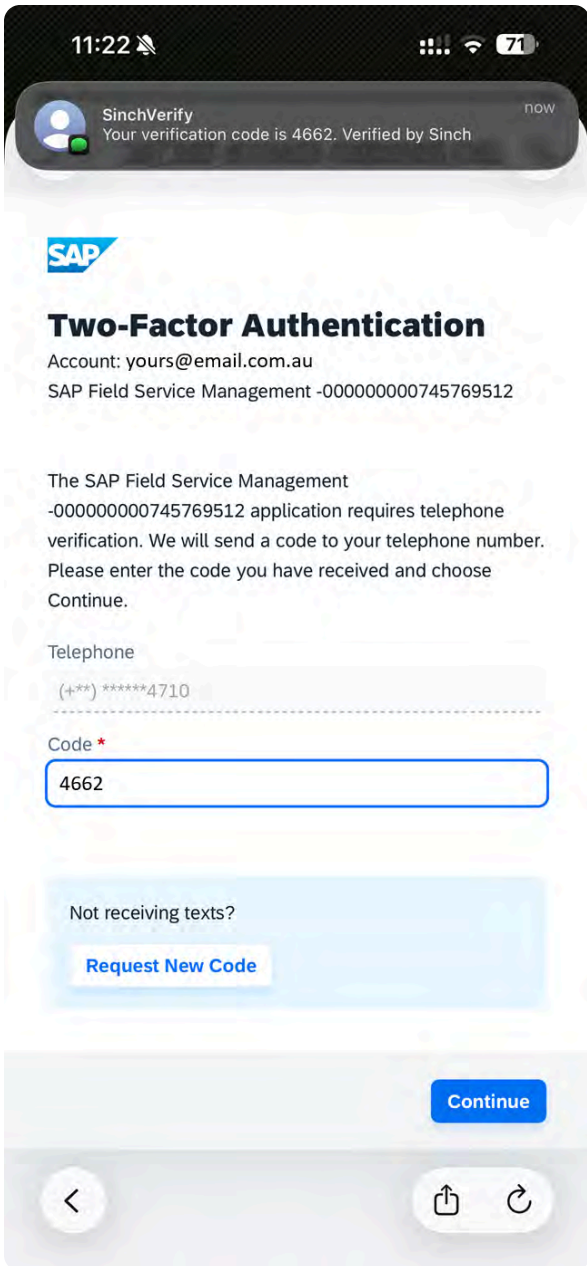
Use the same login credentials you've already setup for SuccessFactors App

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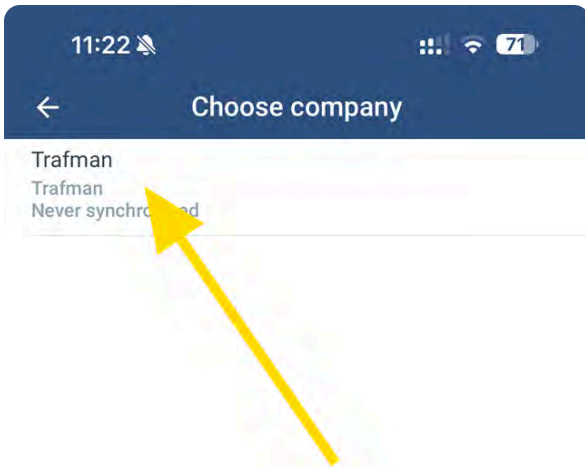
- 10 Once the Two-Factor Authentication screen appears, you will receive a text message from SinchVerify with a 4 digit code.

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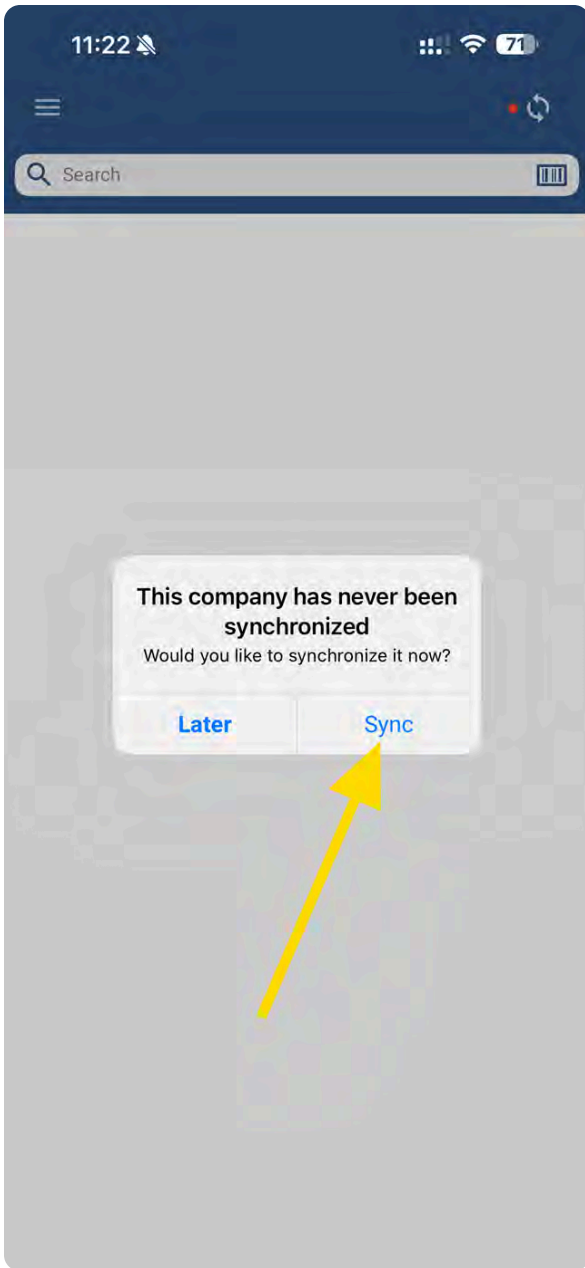
11 On successful sign-in, click the company "Trafman"

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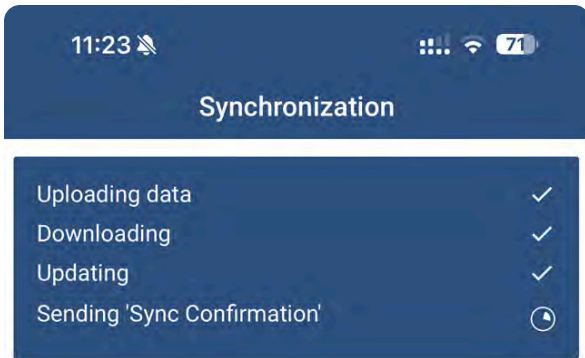
12 Click "Sync"

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13 The application will synchronize

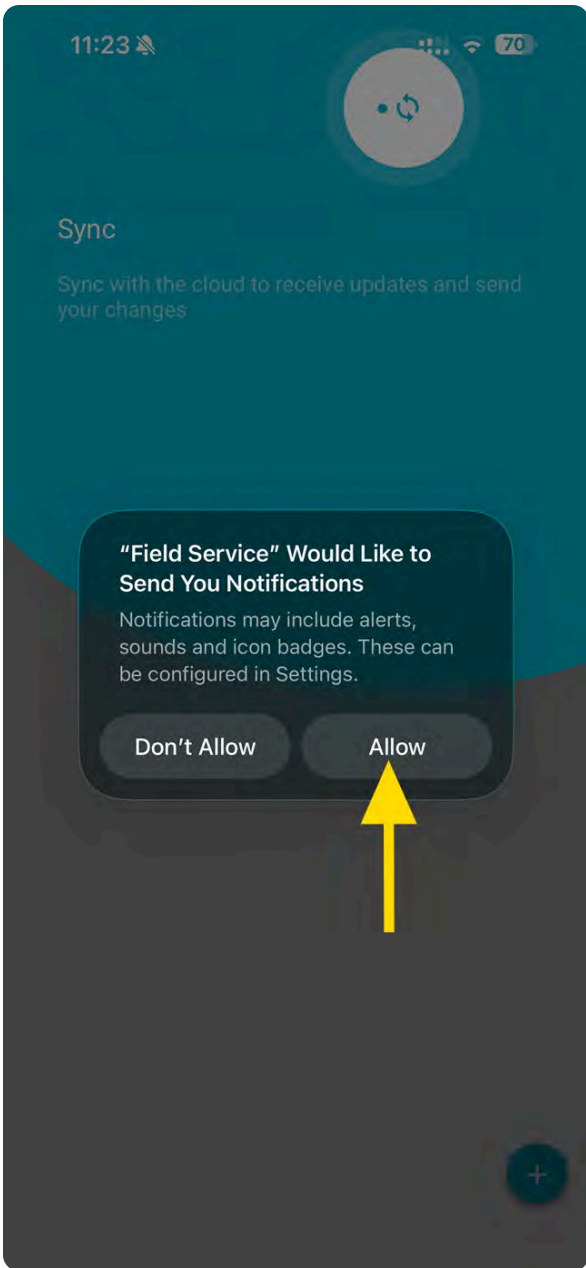
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Please "Allow" notifications on your phone, this will ensure you can see job messages as they are allocated.

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- 15 The application has a walkthrough tutorial on the basic buttons, just click the screen to progress

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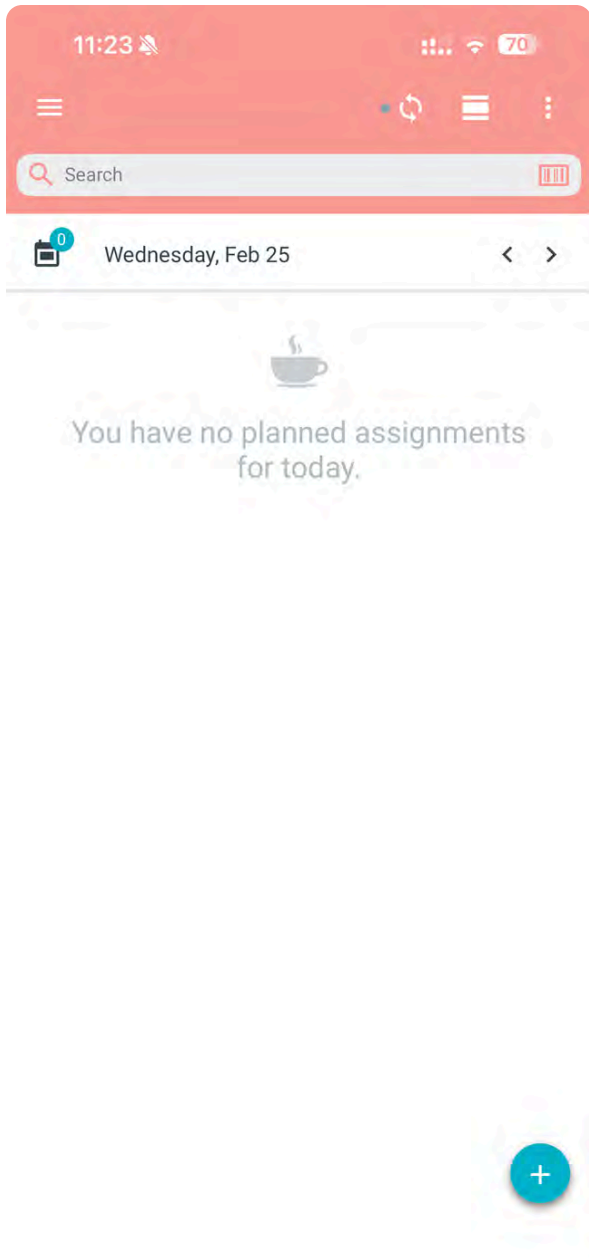
16 Click the screen to progress

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17 All Done, now you can see your job queue.

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NON-HAZAR

DESCRIPTION
IN EMERGENCY DIAL
000, POLICE or
FIRE BRIGADE

DO NOT OVERTAKE
SLOWING VEHICLE